**Shaik Mohammad Jeelan Phone**: +91-8019692811

**Email:** jshaik830@gmail.com



Objective:

Efficient and experienced professional with proven set of technical capabilities and hands-on experience in Salesforce development/administration, looking forward to work in a dynamic environment to utilize & enhance my skillset contributing towards the growth of the organization.

Professional Summary:

* Proven expertise in Salesforce.com, with a focus on configuration, customization, and deployment.
* Experienced in both administrative and developer roles, specializing in SFDC configurations and customizations.
* Sound knowledge of **Lightning web components, Lightning data services** and event handling.
* Good knowledge of Apex classes and triggers contributing to efficient data processing and automation.
* Utilized **Batch** and **Scheduling Apex** for data cleansing and maintenance activities.
* Involved in migration tools such as **Apex Data Loader** and Salesforce **Import** **Wizard**.
* Worked in various SFDC administrative tasks, including creating **Profiles**, Roles, Users, Page Layouts, Record Types, Email Services, Approvals, **Flows**, Workflows, Validation Rules, **Reports**, Dashboards, Tasks, and Actions.
* Thorough understanding of the **Salesforce Security Model**.
* Good Knowledge in **Web Service** Call Outs and Call Ins, utilizing **REST API**.
* Strong communication, interpersonal, and presentation skills, coupled with analytical problem-solving abilities.
* Self-motivated and proactive, with a willingness to take initiative and apply innovative tools and technologies to enhance project outcomes.

Technical Skills

* Process Automation : Process builder, ﬂows, approval processes, workﬂow rules etc.
* Data models : Custom objects, ﬁelds, custom metadata, custom settings,

Relationships etc.

* Data Security : Proﬁles, permission sets, permission set groups, OWD, role

Hierarchies, sharing rules, apex handled security.

* Custom Code & UI : Lightning aura components, lightning web components,

Visual force pages, apex classes, apex triggers,

Asynchronous apex, REST APIs, etc.

* Data Migration & Deployment : Data loader, Data Import/Export tools,

Education Details

* Completed **B.Sc (CSE)** from Yogi Vemana University (July 2016).

Experience Details

* Worked as **Salesforce Analyst** in IMPRESSICO BUSINESS SOLUTIONS**,** Hyderabad from October 2022 to September 2023.

Certificates & Achievements

Salesforce Certifications:

* Salesforce Certiﬁed Platform Developer I.

Trailhead Recognition:

* Trailhead Double Star Ranger.

**Project Summary**

**PROJECT #1**

* Title : Aramark
* Client : Aramark (Jan 2023 to Sep 2023)
* Company : Impressico Business Solutions.
* Role : Salesforce Analyst
* Technology **:** Lightning Web Components, Apex Triggers**,**

Apex classes, Flows.

**Description :** Aramark is a leading global provider of food, facilities and uniform services to education, healthcare, business and industry and sports, leisure and correction clients. Aramark involves service cloud, Flows, Triggers, both customization and configuration along with Salesforce Integrations.

**Roles & Responsibilities:**

* **Configuration and Customization Proficiency:** Possess in-depth experience in the configuration and customization of Salesforce solutions.
* **Client Interaction:** Engage in daily client interactions to gather requirements and provide regular project updates.
* **Lightning Web Component Development:** Leveraged Lightning Web Components to design dynamic UI elements, enhancing the user experience within the Lightning Experience interface.
* **Customization Mastery:** Excel in the customization of Salesforce objects, fields, record types, page layouts, and workflow processes.
* **Data Management with Data Loader:** Expertly use Data Loader to execute data operations such as insertion, updating, and bulk data import/export from Salesforce.com Objects. Proficient in reading, extracting, and loading data from CSV files.
* **Automations:** Use of apex classes and triggers to provide solutions for complex business logic and use of flows and process builder to provide user real time failure and success notifications.